

Compliance with BPCA and Regulatory legislation

As a member of the BPCA (British Pest Control Association) Terminex is committed to ensuring compliance with the following industry and government standards:

All work is carried out in accordance with the latest health and safety regulations, and with regard to all known and potential risks.

All chemicals and preparations used in treatments have been approved by the government and will be applied strictly in accordance with the manufacturers' instructions.

All pesticides used are biodegradable, thus preventing any medium or long-term damage to the environment. We are also able to offer specialist treatments for organic companies wishing to comply with The Soil Association regulations. In particular, where required, we can use non-toxic monitors for insects and rodents.

Environmental Policy

Terminex strongly believes in protecting the environment, and as a result we take all possible steps to use high efficiency/low volume pesticides in treating your pests. These high efficiency pesticides are usually more expensive by volume than broad spectrum pesticides, as they have been designed and manufactured to specifically target certain pests. Their high level efficiency means that our success rate in treating your pests is very high, and as such, we do not need to use as much pesticide, which helps save the environment from excessive use of pesticides.

In addition, to boost our "green" credentials, Terminex endeavours, wherever possible, to minimise the environmental impact of our vehicle fleet. We use small low emission vans for all technicians, and are aiming to use "hybrid" (petrol/battery) vehicles wherever possible. We currently use the Toyota Prius hybrid car for most inner city journeys.

About our Directors

**Graham
Hull**



Responsible for customer service

After an initial career in Insurance and Sales, Graham worked for many years at Rentokil as a Sales Consultant covering a wide range of clients. Following a house move to Hertfordshire in 1994, Graham established Terminex Pest Control, which he incorporated on 22 February 1995 as Terminex Limited. Graham oversees the Customer Service side of Terminex, ensuring that all new and existing customers contracts and services are tailored to meet your particular business or personal needs.

**Russell
Weston**



Responsible for quality assurance

After completing a degree in Biology at Imperial College London, specialising in entomology, Russell started working for Rentokil, first as a field biologist, and later as a service and sales consultant, working for both commercial and domestic clients. Russell has been a Director of Terminex Limited since 1995. Russell oversees the Quality Assurance side of Terminex, using his high level technical knowledge of all pests, to ensure optimal service for your particular needs.